

PATIENT SAFETY SUMMIT 2022

SEPT. 20 | PLAINFIELD, IN | 9 A.M. – 3:30 P.M. ET



Finding the Silver Linings Craig Deao, MHA | Managing Director, Huron

Amidst the disruption and suffering caused by the pandemic, health care organizations also find themselves in a rare moment of grand experimentation. Fueled by sweeping changes to regulation, reimbursement, and patient preferences, there has been an unprecedented wave of innovation, from the rise of telehealth to the flexibility of working from home. Our focus on addressing social determinants of health, including access to safe, quality health care has seen the same upheaval. But which of these positive changes will sustain, and which will fade away? Local leaders have more control than they often think. This highly interactive session shares a perspective on where to look for innovation, how to nurture the positive changes so they endure, and practical advice for ensuring you continue to deliver safe, equitable, high-quality care.



Reimagining (and Revitalizing) Quality, Safety, & High Reliability Leadership Vikki Choate, MSN, R.N., NEA-BC, CPHQ | Coach, Huron

This interactive session will engage Indiana hospital quality leaders through recognition of the disruption the pandemic has caused in foundational quality and safety strategy and practices. How quality leaders can deeply leverage their roles as leaders of influence to revitalize their organization's quality and safety agenda will be reviewed. The concept of high reliability and defining characteristics of high reliability organizations (HRO) will be discussed. Quality leader use of the tenets of high reliability to prioritize and drive change and improvement will be explored. And, innovative strategies to deepen patient engagement in the organization's quality and safety strategy and framework post-pandemic will be discussed.



Achieving a Culture of Zero Violence: Leadership Strategies to Reduce the Risk & Anxiety of Patients, Staff, & Visitors

Brian Uridge, MPA, CHPA, CPP | Deputy Director DPSS, University of Michigan

The health care profession has become the most dangerous environment with regard to workplace violence and violence has continued to be on the rise during the pandemic. Violence reduction programs should be focused on developing a systemwide approach that recognizes every health care system is a community, with every floor being a unique neighborhood, each with different dynamics. Building trust, transparency, and training along with implementing a systemwide strategy focused on reducing risk and anxiety through exceptional experience-based nontraditional contacts, staff training, professionalism, and critical incident response forms the basis from which a robust security program is built.



Re-engineering Care to Ensure Patient Safety When a Cyberattack Hits Member Panel

Recognizing the impact of cybersecurity attacks and the threat to safety, this moderated panel discussion will serve as a peer-learning session.

You will hear from hospitals who have experienced an attack and how they were able to pivot and swiftly change course to ensure patient safety from the lens of various disciplines. We are confident that you will be inspired by lessons learned to inform the evaluation of your organizational strategies for prevention and preparedness.

Location

Embassy Suites
6089 Clarks Creek Rd.
Plainfield, IN 46168

Registration

Register: cvent.me/WkM8NL
Cost: \$99

Questions

Contact Molly Kelly
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