# **2023 Webinar Series**

## JOIN US FOR A FOUR-PART WEBINAR SERIES HOSTED BY HURON AND A COLLABORATION OF STATE HOSPITAL ASSOCIATIONS

We are thrilled to extend a warm invitation to you for a comprehensive webinar series hosted by **Huron in partnership with IHA.** This four-part, one-hour webinar series is designed to equip healthcare professionals like you with invaluable insights, best practices, and the latest industry trends.

Learn from leading industry experts and prominent thought leaders as they share practical applications for improved outcomes.

**ANTHONY** 

JD. MBE

MAZZARELLI, MD,

AUTHOR, NATIONAL SPEAKER,

UNIVERSITY HEALTHCARE

CO-PRESIDENT/CEO AT COOPER



# **GURPREET** DHALIWAL, MD

AUTHOR, INTERNATIONAL SPEAKER, CLINICIAN-EDUCATOR AND PROFESSOR **OF MEDICINE AT UCSF** 

### HOW AI @ WORK WILL **ADVANCE HUMAN INTELLIGENCE**

AI systems in healthcare are transforming the ways we communicate, collaborate, and generate revenue. To capitalize on this revolution, health systems need to rethink their data systems and readiness, clinician training and engagement, and ethical frameworks. Dr. Dhaliwal will address each of these and ask what comes next when AI makes us better, stronger, and faster.

#### Learning Objectives:

- Cite an example of AI making humans smarter
- Name the Seven Stages of Robot Replacement
- Anticipate new skills and roles in an AI-enabled health system

#### WONDER DRUG: THE SCIENCE OF SERVING **OTHERS**

In this presentation, Dr. Mazzarelli will illuminate, through neuroscience and captivating stories from his clinical practice, how being a giving, otherfocused person is a secret superpower. Research shows that the evidence-based way to live your life is serving others. Kinder people not only live longer, they also live better. Science shows that serving others is not just the right thing to do, it's also the smart thing to do.

#### Learning Objectives:

- Understand the personal and professional benefits of giving and focusing on other people
- Examine the role of the positive psychology literature and its applicability to the workplace settina
- Learn the data behind the advice that people often give each other about how to treat one another

# **HOW TO HAVE THE TOUGH CONVERSATIONS IN HEALTHCARE**

NEA-BC

PAM BEITLICH.

DNP, ARNP, RN,

DIRECTOR OF WOMEN &

CHILDREN'S SERVICES AT

NATIONAL SPEAKER, EXECUTIVE

SARASOTA MEMORIAL HOSPITAL

Coaching staff to higher levels of performance is one of the most important skill sets a leader must have. No one ever said leading was easy or comfortable, especially when a critical conversation needs to occur. This interactive session will provide practical strategies to help you become a more effective communicator, as well as provide hands-on practice in conflict management.

#### Learning Objectives:

- Articulate the patient safety communication challenges within the current healthcare environment
- List evidence-based benefits for building a culture of safety with effective communication
- Describe incivility in the workplace and its negative impacts
- Demonstrate setting expectations and delivering difficult messages

# Expand your knowledge and enhance your skillset!

**Event Benefits** 

- challenges
- skills
- attended



# WORKFORCE **DEVELOPMENT: A STRATEGIC APPROACH IN HEALTHCARE**

Turbulent times call for responsive healthcare leaders. Flexibility as leaders is as important as flexibility for our workforce. Are you leading with norms that are no longer valued by the current workforce? This session is focused on workforce (re)attraction and (re)engagement. Responding and adapting to change as new values and new employee expectations arise requires a paradigm shift for leaders. Will you be ready?

### Learning Objectives:

- Uncover methods that respond to what your workforce values

Join us Aug. 10 at 1 p.m. ET

huronconsultinggroup.com

Join us Sept. 14 at 1 p.m. ET

Join us Oct. 12 at 1 p.m. ET



• Gain expert perspectives from renowned healthcare leaders and subject matter experts

Discover innovative strategies and solutions to pressing

Access valuable resources and practical tools to enhance your

• Earn continuing education credits (CEUs) for each webinar

### HOLLY LORENZ. DNP, MSN, RN, NEA-BC

NATIONAL SPEAKER, FORMER CHIEF NURSING EXECUTIVE

• Understand what is important to your workforce

Don't miss this unique opportunity to be part of this learning experience, brought to you by the collective expertise of this collaboration of state hospital associations and Huron.

We look forward to having you join us for this educational webinar series.

Space is limited, so we encourage vou to register early and reserve your place in this exclusive webinar series.

> **Register Here:** cvent.me/7bnYw4



Indiana Hospital Association

# Join us Nov. 9 at 1p.m. ET