



Medicare and Medicaid Recovery Auditor Newsletter

February/March 2017

If there are any RAC concerns that need to be addressed with Performant Recovery, HMS, Truven Health Analytics, OMPP or CMS, please contact Terry Cole, IHA Vice President, at tcole@ihaconnect.org 317-423-7741.

PERFORMANT NEWS

Performant Recovery is the new Recovery Audit Contractor for Region 1 that includes Indiana. WPS GHA - Indiana J8 Medicare Administrative Contractor (MAC) and Performant conducted a Region 1 outreach presentation on February 22, 2017 (Refer to the attached document). CMS RAC program enhancements (listed below) initiated in January 2016 will continue with the new RAC.

- The annual ADR limit will be 0.5% (one half of one percent) of the provider's total number of paid Medicare claims from the previous year.
- The annual ADR limit will be divided by eight to establish the ADR cycle limit. This will be the maximum number of claims that can be included in a single 45 day period.
- The limits are diversified across all claim types of a facility based on the Type of Bill (TOB).
- RAC overturn rates must be less than 10% at the first level of appeal.
- RACs are required to maintain an accuracy rate of 95%, or there will be a progressive reduction in the ADR limits.
- RAC lookback period is 3 years from claim paid date.
- 30 day "hold" to allow for a request for discussion before sending the claim to the MAC for adjustment. Provider must request discussion period within 30 calendar days of the review results letter.
- Provider portal enhancements that include:
 - Provider's facility specific ADR limits. The limits are displayed by NPI and Bill Type.
 - ADR letter date mailed.
 - Medical documentation received date.
 - Review completed date.
 - Results of review
 - Discussion period information.

- Appeals outcomes
- Case closure date.

CMS has granted permission to Performant to begin the ADR rounds. We anticipate providers to receive ADR letters before the end of March. Performant has encouraged providers to visit their web-site www.performantrac.com. Please be sure to update contact information as appropriate and review the issues list under the provider portal. As noted above, we have attached the outreach presentation that Performant conducted on February 22, 2017.
